
Instructions on the Distinctive Ringtone

Summary

When receiving a call, Distinctive Ringtone is an advanced feature that enables the phone to play a specific ringtone that is defined in the SIP Invite message. The ringtone can be an internal ringtone stored in the phone flash or an external ringtone which should be downloaded via a URL that is specified by the SIP Invite message. Since the SIP message is controlled by the server, the feature needs the server support.

How it works

The client-side configuration must be done via web management “Phone -> Ring”, like below:

Preference	Features	Voice	Ring	Tones	Dial Plan
1	Internal Ringer Text	Family	Ring1.wav		
	Internal Ringer File				
2	Internal Ringer Text	Colleagues	Ring2.wav		
	Internal Ringer File				
3	Internal Ringer Text	Friends	Ring3.wav		
	Internal Ringer File				
4	Internal Ringer Text				
	Internal Ringer File				
5	Internal Ringer Text				
	Internal Ringer File				
6	Internal Ringer Text				
	Internal Ringer File				
7	Internal Ringer Text				
	Internal Ringer File				
8	Internal Ringer Text				
	Internal Ringer File				
9	Internal Ringer Text				
	Internal Ringer File				
10	Internal Ringer Text				
	Internal Ringer File				

NOTE

Confirm Cancel

An Internal Ringer Text relates to an Internal Ringer File. As for the above settings you can see, “Family” relates to Ring1.wav. “Colleagues” relates to Ring2.wav. “Friends” relates to Ring3.wav. It is used for the SIP message to define a specific ringtone by bringing the Internal Ringer Text which you can specify by yourself like Family, Colleagues, Friends and so on.

For the server-side configuration, please turn to your server provider for help since it always differs for different servers. In a SIP Invite message, the header Alert-Info takes charge of defining the ringtone. The format is like:

Alert-Info: <URL>;info= info text

As a response to the Alert-Info, the phone will first try to download the WAV formatted ringtone from the URL. If fails, it will turn to the info text to find the related internal ringtone. If no info is brought, the default ringtone will be played. Take the following Alert-Info for example:

Alert-Info: <http://192.168.0.231/Vin/MyRing1.wav>;info=Friends

If the phone configuration is just as the above picture shows, then when receiving a call with the above Alert-Info, the phone will first try to download and play the ringtone on the server <http://192.168.0.231/Vin/MyRing1.wav>. If it fails, it will play the ringtone related to “Friends”, it will be the internal ringtone Ring3.wav.